

FREQUENTLY ASKED QUESTIONS ABOUT CHILD SUPPORT *(while operating under the Court's Emergency Order for essential functions)*

QUESTION: Do I have to continue to pay my child support?

ANSWER: Yes, you must continue to pay your child support.

QUESTION: Where can I find instructions on how to pay my child support?

ANSWER: Payments can be made online at 222.childsupport.state.pa.us, by credit card over the phone at 1.800.955.2305, or by mail at PA SCDU, PO Box 69110, Harrisburg, PA 17106-9110. Please include your PACSES Member ID number on all payments. Please review www.humanservices.state.pa.us/CSWS for payment instructions.

QUESTION: What if I have lost my job or my income has decreased, how do I modify my child support?

ANSWER: You can file a support modification petition online at www.humanservices.state.pa.us/CSWS. Select "I would like to... begin/resume a request for support services." We will not be enforcing support orders while our Court is under an Emergency Declaration.

QUESTION: What if I'm unable to pay my child support?

ANSWER: You can file a support modification petition online at www.humanservices.state.pa.us/CSWS. Select "I would like to... begin/resume a request for support services."

QUESTION: I am an attorney and I want to file a support complaint on behalf of my client. How can I do that?

ANSWER: You can file a support petition online at www.humanservices.state.pa.us/CSWS. Select the ATTORNEY tab and follow the instructions.